

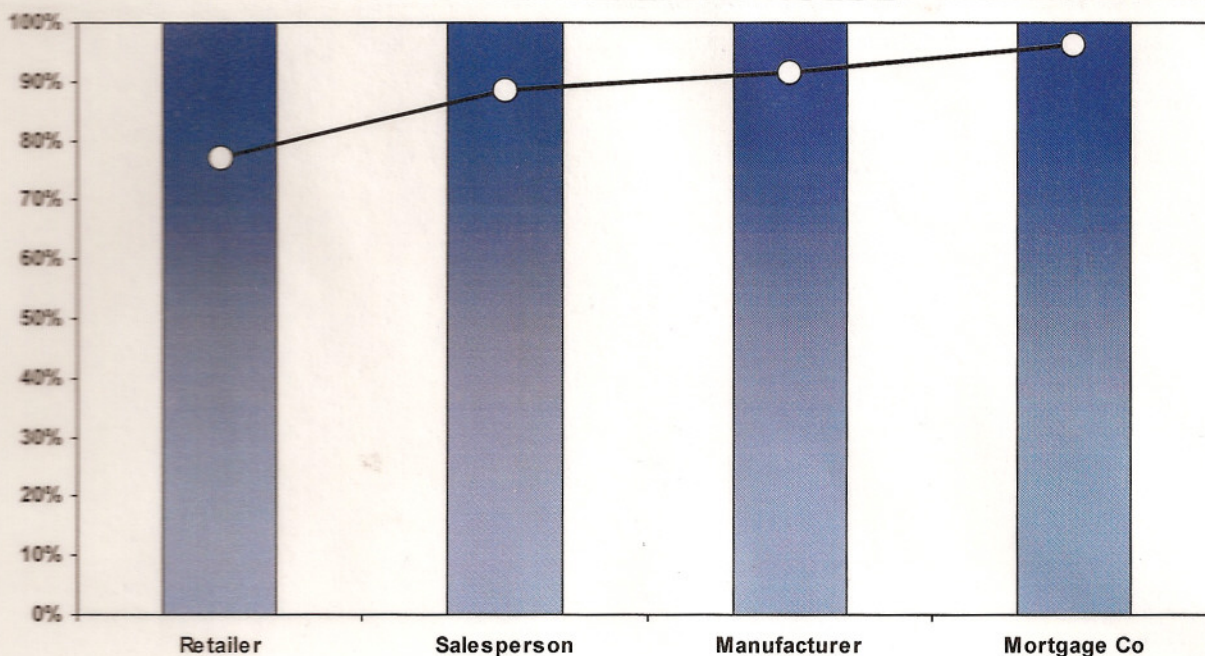


# CSI Level



## Customer Survey Results

Your Performance  
 Retailer Average



	Success Index	Average Retailer Index	Positive Response	Negative Responses
Would you buy from the same retailer again?	100.0%	77.3%	7	0
Were you satisfied with your salesperson?	100.0%	88.4%	7	0
Would you want the same manufacturer to build your next home?	100.0%	91.5%	7	0
Would you do business again with the same mortgage company?	100.0%	96.3%	7	0

